

## GET IN TOUCH

SELCO isn't just your typical power utility company. We're a community-owned entity, dedicated to providing reliable and affordable electricity, TV, and internet to our customers. Unlike investor-owned utilities focused on maximizing profits, SELCO operates with a different mission - serving the community's needs while keeping rates low and affordable for everyone.

**PHONE:** 508-841-8500

**WEBSITE:** [SELCO.ShrewsburyMA.gov](http://SELCO.ShrewsburyMA.gov)

**LOCATION:** 100 Maple Ave (Town Hall)  
Shrewsbury, MA 01545

## HELPFUL COMMUNITY CONTACTS

Shrewsbury Youth & Family Services

**508-845-6932 - [syfs-ma.org](http://syfs-ma.org)**

Shrewsbury Senior Center

**508-841-8640 - [ShrewsburyMA.gov](http://ShrewsburyMA.gov)**

South Middlesex Opportunity Council

**508-620-2342 - [toapply.org/MassHEAP](http://toapply.org/MassHEAP)**

St. Anne's Community Services

**508-757-5154 - [stannesparish.org](http://stannesparish.org)**

## INCOME-ELIGIBLE REBATES & PROGRAMS

### HOME ENERGY AUDITS

A no cost, no obligation home energy audit gives you expert advice on how to reduce your energy usage and costs.

### 0% LOAN ENERGY LOAN

SELCO offers **0%** interest electrification and efficiency loans up to **\$10,000** for owner-occupied homes or condos. Income-qualified customers are eligible for an extended repayment term of 84 months.

### APPLIANCE REBATES

Income-qualified customers are eligible for ENERGY STAR® appliance rebates such as air purifiers, washers, dryers, refrigerators, dehumidifiers & more.

### ELECTRIC VEHICLES

Income-qualified customers are eligible for an additional rebate on the purchase of all-electric vehicles, and E-bikes.



## ELECTRIC & INTERNET FINANCIAL ASSISTANCE PROGRAMS

MARCH 2026

**SHREWSBURY**  
ELECTRIC & CABLE OPERATIONS  
SELCO ELECTRIC - INTERNET - TV - PHONE

# ELECTRIC BILLING

## BUDGET BILLING

Budget Billing divides your **annual** bill into **12 equal monthly** payments for easier budgeting. We'll periodically review your account to minimize any adjustments. Sign up today on [SELCO.ShrewsburyMA.gov/smarthub](http://SELCO.ShrewsburyMA.gov/smarthub)

## PAYMENT PLANS

We work with customers who have past due balances to spread out payments on overdue portions of your bill. Contact **SELCO** to apply.

## ELECTRIC SERVICE DISCONNECTION

Your service will not be disconnected if the customer is unable to pay any overdue bill because of financial hardship **PLUS**

- The customer or someone living in your home is seriously ill; **OR**
- If the customer has a child under the age of 12 months; **OR**
- Between **November 15** and **March 15** if the customer's service provides heat or operates the heating system
- If all adults in the home are age 65 or older **and** a minor child resides in the home

If **ALL** residents of the home are 65 or older, SELCO cannot terminate electric service without written approval of the Department of Telecommunications and Energy.

# ELECTRIC ASSISTANCE

## SHARE THE WARMTH

SELCO's Share the Warmth program is a donation-based program that allocates a one-time payment to eligible customers after the winter season to help offset the cost of heat and electricity. Apply through SYFS, St. Anne's, or the Senior Center.

## LIHEAP FUEL ASSISTANCE

Low Income Home Energy Assistance Program (LIHEAP) helps homeowners and renters pay their primary heating bills. Apply through the South Middlesex Opportunity Council, Inc. (SMOC), SYFS, or the Senior Center.

## GOOD NEIGHBOR FUND

Salvation Army's Good Neighbor Fund provides a one-time grant to people who are in temporary financial crisis, but are not income-eligible for Fuel Assistance. Visit [magoodneighbor.org](http://magoodneighbor.org) or call **508-756-7191**.

## INCOME-QUALIFIED RATE

Following the same eligibility criteria as the Internet Assistant Program, eligible customers will have their monthly customer charge on their electric bill waived. Visit

[SELCO.ShrewsburyMA.gov/IQR](http://SELCO.ShrewsburyMA.gov/IQR)



# INTERNET ASSISTANCE

## INTERNET ASSISTANCE PROGRAM

This program is designed to support low-income residents by offering a substantial **\$20 monthly discount** on any of our internet packages. Customers must be receiving assistance from **at least one of** the following programs:

- Home Energy Assistance Program (LIHEAP) administered locally by South Middlesex Opportunity Council (SMOC)
- State-aided Public housing administered by the Shrewsbury Housing Authority or rental assistance
- Town of Shrewsbury Tax Relief Program for Personal Exemptions

Visit our website for info and contact SELCO, Shrewsbury Youth & Family Services (SYFS), Shrewsbury Senior Center, or St. Anne's Parish to apply.