

# QUICK TIPS

## TV Guide

The Live TV Channel Guide can be accessed at any time by pressing the Guide button.

## Find Current Time in Guide

If you happen to get lost in time in the channel guide, hold down the back button to return to the current time in the guide.

## Last Watched Show

Press the center (select) button, then the "Up" button to see your last watched channels to flip back & forth.

## Devices

SELCO Stream isn't just for the TV screen! Try downloading the SELCO Stream app to a smartphone, tablet, or Smart TV. SELCO Stream only works when connected to SELCO internet, but check out **WatchTVEverywhere** (below) for when you're on the go.

# WATCH TV EVERYWHERE

WatchTVEverywhere is included at **no additional charge** with a subscription to SELCO Stream. Now you can access some of your favorite networks and their apps by using an Internet connection and a laptop, iPad, iPhone, or Android.

## To get access today, register at [www.wtve.net](http://www.wtve.net)

When you register, you will need your **SELCO Communications Account #** which is found on page 3 of your SELCO Bill or online on your Smarthub account.

Once you are registered, you can watch any watchTVEverywhere program as long as you are a subscriber to that network. For example, you must be an A&E subscriber to watch A&E's watchTVEverywhere programs.

## There are two ways to watchTVEverywhere:

1. Visit [wtve.net](http://wtve.net) and log in. You will be presented with a list of networks that are available to you. Click on the network you want to watch. If the network you selected has an app available for your device, you will be directed to the app store to either open or download the app. Otherwise, you will be taken to the network's website.
2. Open a network app - Hallmark Channel, for example - directly on your device. Log in and start watching.

watchTVEverywhere

All your favorite shows & channels

AT HOME OR ON THE GO



# MENU ITEMS

Quickly review your SELCO Stream menu features:

- Search for programs
- Browse/Smart Highlights
- Live TV Grid Guide
- Catch-up on TV Shows from 72 hrs. prior
- Channel Categories
- On Demand Movies & Shows
- Digital Video Recordings
- Fullscreen
- Settings
- User Account & Settings

# FIRE TV STICK REMOTE

- Voice Search
- Channel/Navigation -UP
- Navigation -LEFT
- Navigation -RIGHT
- SELECT
- Channel/Navigation -DOWN
- Menu/Back
- TV Grid Guide
- Rewind
- Fast Forward
- Pause/Play
- Volume

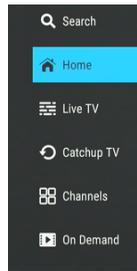
SHREWSBURY  
ELECTRIC & CABLE OPERATIONS  
SELCO ELECTRIC - INTERNET - TV - PHONE

# SELCO STREAM

# QUICK START GUIDE FOR AMAZON FIRETV



# MENU ITEMS



The menu is a quick way to access the many features in the SELCO Stream app.

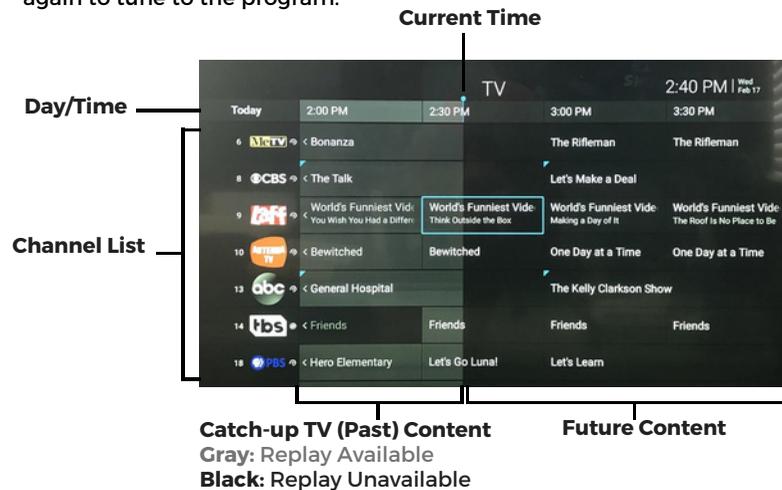
Press the **Back** button (1-2 times) on your remote to display the Menu. Use the **Navigation** ring to move the highlight through the menu to select a feature icon. Then press the circle **Select** button to choose. These icons include: Search, Home, TV (guide), Recordings, Fullscreen, Settings, and User details.

# TV GUIDE

**TV Guide** allows you to view a list of live, past and future programs.

Access the Guide by pressing the **Guide** button or **Back** button on your remote, or select Live TV on the Menu. When the Guide is displayed, you can use your remote to select channels by using the **Navigation** button on the remote. Press left and right to scroll through the Guide forward and backward in time, or by pressing up and down to scroll to different channels. The fast-forward and rewind buttons on your remote will move you forward and back in the guide by 12 hours.

While the Guide is displayed, highlight the program and press the **Select** button to view information about the program. Press the **Select** button again to tune to the program.



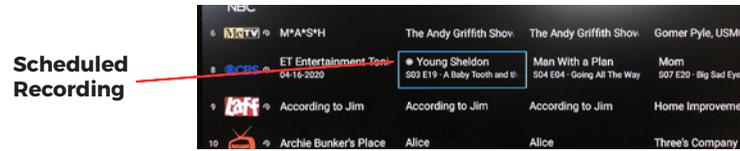
# SEARCH

**Search for a Program** by **Navigating** to the **Search** option at the top of the **Menu** and click the **Select** button. Use the keys to type in your search or press and hold the **Voice** button on your remote to speak your search. Then, choose Search. Results will populate.

# RECORDING

**Recording** a program can be done in the live TV Guide.

A scheduled program recording will have a circled dot icon next to the name in the Live TV Guide.



**Scheduled Recording**

**Record a Future Program:**

Find the program you would like to record in the guide. (Past programs cannot be recorded.) Press the **Select** button once to see the program detail and **again** for record options. **Navigate** to the **Record** options and **Select**. The recording menu will appear.

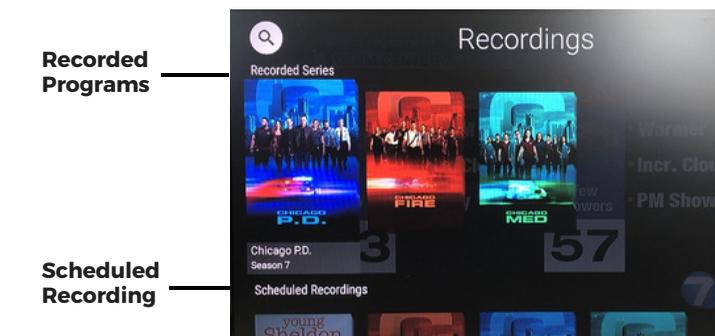
Here, you can record the current episode or the series, if available. The series will record, but you can also change these three options: channel to record, record new or all episodes and choose how many episodes to keep.

**Record a Current Program:**

While watching the program, the recording will start from where you are in the program. To start recording from the beginning, you must restart. (See Restart instructions at right). To record press the Select button and **Navigate** to the record icon (circled dot) and click Select. Stop the recording by doing those steps again.

**Manage Your Recordings:**

To watch or change your recordings, go to the Menu and Select Recordings. **Navigate** to the program (or series) to view and Select.



**Recorded Programs**

**Scheduled Recording**

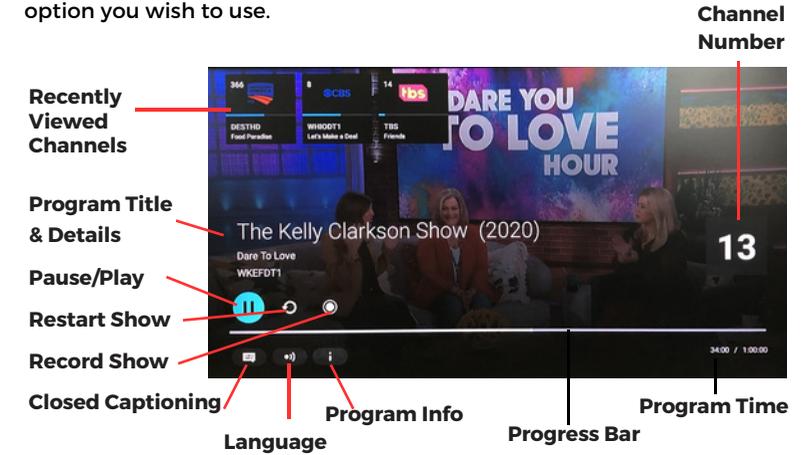
# CATCH-UP TV

Catch-up allows you to watch past programs, up to 72 hours ago.

Not all channels have this offering. In the Live TV Guide, **Navigate** back in time to find a program. (Gray indicates a program available for replay.) Press the **Select** button to view details and again to start the program.

# QUICK ACCESS ITEMS

**Quick Access Items** can be found while you're watching a program. Simply press the **Select** button for them to appear. **Navigate** to the option you wish to use.



**Recently Viewed Channels** will populate as you view different channels. To view these channels while watching a program, press the **Select** button one time. Boxes will appear at the top of the screen. **Navigate** up to choose one of the recently viewed channels. Press the **Select** button to go to that channel.

**Pause/Play** the current program by pressing the pause/play button. Or, press the **Select** button, then **Navigate** down to the Pause/Play icon and press the **Select** button.

**Restart** the current program by pressing the **Select** button, then **Navigating** down and over to the Restart icon, and pressing the **Select** button. To get back to the current time, do these steps again.

**Fast Forward/Rewind** the current program by pressing the fast forward or rewind buttons on your remote. Or, press the **Select** button, then **Navigate** down to the Progress Bar. Using the **Navigation** button, press (or press and hold) the right side to rewind or the left side to fast forward.

**Program Info** contains information about the current program and more. This includes easily finding more episodes of the program, details about the program, and similar shows. To access, press the **Select** button, then **Navigate** down and over to the Info icon. Press the **Select** button.

# QUESTIONS?

SELCO Stream video tutorials and features are available on our website at [SELCO.ShrewsburyMA.gov/streamguides](http://SELCO.ShrewsburyMA.gov/streamguides)

For additional assistance, contact our Helpdesk at 508-841-8572.